


Change Of Address

Pensioners

Pensioners are provided with payment advice on a monthly basis, which includes guidance with regard to changes of their personal information and the submission of such changes.

Pensioner Services



Pensioner queries can be directed as follows:

Information & comments

Principal Officer

Telephone number: +27 (0)11 305 1940

Email address: hazel@axiomatic.co.za

Pension Admin and Death Claims

Admin Queries

Telephone number: +27 (0)11 643 4520

Email address: bernadettec@robsav.com

Death Claims

Email address: sharong@robsav.com / sunithar@robsav.com

On the death of a pensioner, the following documents must be submitted:

- o Certified copy of death certificate
- o Certified copy of marriage certificate
- o Certified copy of surviving spouse's ID document
- o Proof of bank details of surviving spouse

Should the pensioner pass away with no surviving spouse and within 5 years after retirement, further guidance can be obtained from the team.